

Warranty	
FLOORING2 Limited Warranty	Lifetime Residential / 10 Year Commercial

### What is covered?

The F2 Limited Warranty means that during the stated warranty period your sheet flooring:

- Will not rip, tear or gouge from normal use
- Will not wear through to lose the design from normal residential use
- Will not permanently indent if the correct floor protectors are used
- Will not permanently scuff from shoe soles, excluding spiked shoes
- Will not contain any manufacturing defects
- Will not discolor from moisture or underlayment panels

- F2 will assist in the repair or replacement of the defective material. New material will be of the same grade, design and color, if available. If unavailable, or discontinued, F2 has the right to select and supply a similar material. You will continue to receive warranty coverage for the remaining period of your warranty after a corrective action was taken on an existing defect. F2 will reimburse reasonable labor costs based on a detailed statement if professional installation was paid for when the original floor was installed. For years 1 and 2, a full reimbursement will be paid. For years 3-5, 50% of reasonable labor costs will be paid; after year 5, there will be no reimbursement for installation

About Your F2 Flooring Warranty:

- Proof of Purchase date (consumer receipt) is necessary to verify all warranty claims
- Correct installation practices are critical to the appearance and performance

- Your floor must be installed following all standard installation practices. Installation problems (i.e. improper subfloor, poor subfloor preparation, use of adhesives and seam sealers other than those specifically recommended for F2) are the responsibility of the flooring retailer/installer and are not covered by this warranty. This warranty does not cover labor cost on non-professionally installed floors or on floors installed with obvious visible defects. Be sure to discuss installation matters with your installer

- Following correct care and maintenance procedures for your new floor is crucial

The Following Conditions are not Included in the Warranty Coverage:

- Loss of gloss or build-up of dulling film due to lack of or improper maintenance. Dulling over time can be restored using recommended floor polishes

- Damage resulting from failure to follow care instructions (i.e. scuffs, scratches, cuts)
- Staining (i.e. tracked-in dyes from carpet, fertilizers)
- Severe accidents (i.e. burns, flooding, fires)
- Abuse (i.e. dragging heavy objects across the floor without proper protection)
- Fading or discoloration from heat or sunlight
- Damage caused by vacuum beater bar, caster wheels, and cutting from sharp objects
- Damage caused by animals (domestic or other)
- Any damage caused to floors that were not graded as regular goods
- Any damage caused by the floor being installed in a non-household or commercial environment
- Construction and installation-related damage is not covered by this warranty