

Broadloom Carpet Warranty

Natures Touch

Warranty	
Limited Pet Warranty	Lifetime

Flooring^2 warrants that the surface pile of this carpet will resist stains from pet (domestic dog or cat) urine or feces for the life of the carpet from the original date of installation (excludes vomit.) If above-mentioned stains are saturated and result in wicking, these stains will release with additional re-cleaning for the life of the carpet from the original date of installation. (Wicking is defined as a reappearance of previously cleaned stains due to liquid remaining in carpet backing or padding.) If permanent staining should occur that cannot be removed using recommended methods by a certified carpet-care professional, Flooring^2 will handle such claims as stated in the "Flooring^2 Exclusive Warranty Obligations and (11) Limitation of Liability" section of this warranty document. This warranty applies to abovementioned urine or feces stains only and does not cover odors.

WHAT IS NOT COVERED

In addition to the warranty exclusions listed in the "Carpet Warranty and Carpet Characteristic Exclusions" section of this document, also specifically excluded from this warranty is damage or stains caused by vomit, feces, urine other than pet (domestic dog or cat) urine or stains caused by acids or oil-based or wax-based substances including, but not limited to, tar, shoe polish, paints, lipstick or mascara.